

Tech savvy seniors gear up for Medicare Annual Enrollment

Question 1: In terms of your health care coverage, are you covered by

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Coverage	Original	44%	41%	47%	43%	53%	50%	43%	43%	49%	38%	43%	47%	42%
	Advantage	32%	31%	33%	32%	30%	35%	31%	30%	33%	35%	33%	27%	38%
	Supplement	13%	14%	13%	15%	10%	3%	10%	15%	11%	13%	13%	15%	11%
	Other	10%	14%	8%	10%	7%	12%	16%	11%	7%	14%	10%	11%	9%

Question 2: Are you confident that you are enrolled in the right Medicare plan?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Confident	Yes	84%	84%	85%	85%	93%	75%	85%	86%	86%	79%	84%	83%	87%
	No	16%	16%	15%	15%	7%	25%	15%	14%	14%	21%	16%	17%	13%

Question 3: When considering a Medicare plan, which of the following is most important to you?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Important	Accept Doctors	41%	38%	43%	43%	26%	36%	39%	43%	42%	34%	40%	41%	42%
	Low Premiums & Prescriptions	27%	33%	22%	29%	17%	18%	28%	29%	21%	30%	30%	24%	24%
	Extra Benefits	12%	11%	12%	12%	14%	5%	18%	12%	11%	13%	13%	12%	10%
		21%	18%	23%	17%	42%	41%	15%	16%	25%	22%	17%	23%	24%

Question 4: Which of the following do you use to get information about Medicare plans and coverage:

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Online	Yes	61%	68%	56%	58%	63%	72%	74%	58%	65%	62%	59%	57%	72%
Agent	Yes	33%	28%	36%	33%	22%	41%	32%	33%	34%	31%	32%	34%	32%
Family/Friends	Yes	24%	26%	23%	22%	34%	34%	28%	26%	23%	23%	26%	24%	22%
Social Media	Yes	6%	8%	5%	5%	7%	14%	8%	6%	7%	6%	5%	8%	7%
TV/Radio	Yes	7%	9%	5%	6%	13%	8%	4%	5%	7%	9%	5%	10%	5%
Doctor	Yes	25%	27%	23%	23%	35%	23%	38%	26%	24%	24%	25%	25%	25%

Question 5: When considering which Medicare plan is right for you, how difficult is it to find the information you need to make the best

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Finding Info to Make Choice	Very Difficult	10%	8%	11%	9%	8%	12%	12%	10%	8%	11%	10%	10%	9%
	Somewhat Difficult	33%	35%	32%	35%	25%	26%	31%	29%	37%	36%	32%	35%	33%
	Not Very Difficult	35%	38%	34%	33%	37%	44%	40%	36%	35%	33%	35%	35%	38%
	Not at All Difficult	22%	20%	23%	22%	30%	18%	17%	25%	20%	20%	23%	21%	21%

Question 6: Do you trust online services that promise to help find the best Medicare plan for you?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Trust Online Services	Yes	32%	32%	32%	29%	40%	47%	33%	30%	35%	31%	31%	34%	31%
	No	68%	68%	68%	71%	60%	53%	67%	70%	65%	69%	69%	66%	69%

Question 7: The next annual open enrollment period for Medicare begins in a couple of weeks. How likely are you to change or adjust your Medicare coverage this year?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Change During Open Enrollment	Very Likely	5%	5%	5%	4%	4%	5%	7%	5%	4%	6%	6%	4%	4%
	Somewhat Likely	10%	9%	10%	8%	13%	11%	14%	8%	11%	10%	9%	10%	10%
	Not Very Likely	18%	20%	16%	16%	12%	34%	20%	17%	18%	19%	18%	18%	16%
	Not at All Likely	34%	34%	35%	35%	32%	34%	35%	34%	34%	36%	33%	36%	36%
	Not Sure	34%	32%	35%	37%	38%	16%	23%	36%	33%	30%	34%	33%	34%

Question 8: [Asked of those somewhat or very likely to change] If you do adjust your Medicare coverage, how will you do it?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
How	In person	24%	29%	21%	22%	22%	41%	18%	30%	24%	15%	26%	24%	20%
	Online	27%	34%	20%	23%	21%	31%	47%	14%	32%	39%	24%	22%	38%
	Phone	34%	24%	43%	37%	40%	28%	28%	43%	32%	24%	36%	34%	32%
	Not Sure	15%	14%	15%	19%	17%	0%	7%	12%	12%	22%	13%	20%	10%

Question 9: Have you ever adjusted your Medicare coverage during an open enrollment period?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Adjusted Before	Yes	24%	21%	25%	22%	27%	36%	22%	25%	21%	27%	24%	23%	24%
	No	70%	74%	68%	72%	67%	59%	74%	69%	74%	67%	71%	69%	72%
	Not Sure	6%	5%	7%	6%	6%	5%	4%	6%	5%	6%	5%	8%	4%

Question 10: [Asked of those who have changed] How did you do it?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
How Before	In person	34%	36%	32%	40%	29%	17%	20%	38%	28%	33%	36%	39%	22%
	Online	23%	27%	20%	19%	31%	32%	32%	16%	26%	30%	17%	23%	34%
	Phone	39%	31%	44%	37%	40%	42%	47%	38%	45%	32%	40%	38%	39%
	Not Sure	5%	7%	3%	5%	0%	10%	0%	8%	0%	4%	7%	0%	6%

Question 11: Do you think prescription drug prices are too high?

		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Drug Prices Too High	Yes	82%	83%	81%	83%	78%	79%	75%	78%	86%	82%	82%	79%	85%
	No	10%	9%	10%	9%	12%	12%	12%	14%	8%	6%	10%	11%	7%
	Not Sure	8%	8%	9%	7%	10%	9%	13%	8%	6%	12%	8%	10%	8%

Question 12: Have you had to ask your children or other family members to help pay for your out of pocket medical costs?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Had to Borrow	Yes	7%	7%	6%	4%	19%	8%	14%	7%	9%	3%	6%	6%	9%
	No	92%	92%	93%	95%	78%	92%	84%	93%	90%	96%	93%	93%	90%
	Not Sure	1%	1%	0%	1%	3%	0%	1%	0%	1%	1%	1%	1%	1%

Question 13: How worried are you about contracting COVID-19 because of the cost of care?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
COVID	Very Worried	22%	19%	25%	20%	34%	29%	24%	16%	32%	20%	17%	25%	29%
	Somewhat Worried	32%	33%	31%	31%	33%	31%	42%	28%	38%	31%	27%	38%	34%
	Not Very Worried	31%	30%	32%	33%	23%	27%	24%	36%	21%	37%	37%	27%	26%
	Not at All Worried	14%	18%	12%	15%	9%	13%	11%	20%	8%	13%	19%	10%	10%

Question 14: During the COVID-19 pandemic, how often have you used telemedicine visits to see your doctor or doctors?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Telemedicine--How Often	Once a Week	1%	0%	1%	0%	2%	3%	1%	1%	1%	0%	1%	0%	1%
	Once a Month	7%	8%	7%	4%	9%	27%	10%	6%	10%	5%	7%	8%	7%
	A Few Times	16%	21%	13%	16%	24%	13%	17%	17%	16%	16%	16%	13%	21%
	Just Once	24%	24%	25%	24%	27%	20%	28%	23%	24%	27%	23%	24%	27%
	Never	51%	47%	55%	56%	38%	36%	43%	53%	49%	52%	52%	55%	44%

Question 15: Did you ever use telemedicine before COVID-19 Pandemic?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Use Telemedicine Before?	Yes	6%	8%	4%	4%	10%	6%	11%	7%	4%	6%	6%	5%	7%
	No	94%	92%	96%	96%	90%	94%	89%	93%	96%	94%	94%	95%	93%

Question 16: [of all who have used telemedicine visits] Which device have you used for your telemedicine appointments?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Smartphone	Yes	36%	38%	34%	32%	40%	57%	37%	35%	38%	33%	36%	33%	39%
Tablet	Yes	9%	9%	9%	7%	11%	20%	11%	8%	9%	12%	8%	9%	14%
Desktop	Yes	11%	15%	7%	10%	11%	16%	15%	11%	12%	9%	11%	8%	14%
Laptop	Yes	12%	15%	10%	10%	13%	21%	16%	12%	13%	10%	13%	8%	16%
Flip Phone	Yes	5%	7%	3%	5%	5%	7%	3%	7%	2%	7%	6%	5%	4%

Question 17: [of all who have used telemedicine visits] When the pandemic is over, will you continue using telemedicine visits on a														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Will You Continue	Yes	42%	48%	37%	40%	48%	54%	38%	38%	46%	44%	37%	41%	53%
	No	58%	52%	63%	60%	52%	46%	62%	62%	54%	56%	63%	59%	47%

Question 18: Within the past month, have you done any of the following? [check all that apply]														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Video Chat	Yes	35%	35%	35%	31%	34%	55%	45%	36%	34%	35%	35%	34%	37%
BingeWatch	Yes	39%	37%	41%	36%	36%	63%	48%	39%	41%	38%	38%	39%	43%
In Person Family	Yes	26%	25%	27%	26%	16%	44%	20%	32%	20%	24%	29%	26%	20%
Watched Cable	Yes	60%	63%	58%	57%	63%	77%	65%	57%	65%	57%	61%	53%	66%
Eaten at Restaurant	Yes	39%	40%	37%	41%	21%	37%	32%	50%	26%	37%	46%	35%	30%
Texted with	Yes	76%	71%	79%	74%	71%	81%	90%	76%	77%	73%	75%	71%	84%
None of the Above	Yes	5%	5%	6%	7%	3%	0%	0%	5%	5%	5%	6%	6%	3%

Question 19: In a typical week, how often do you use Facebook?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Facebook	Every Day	52%	43%	59%	54%	55%	49%	39%	54%	54%	45%	51%	54%	51%
	Most Days	10%	12%	9%	10%	9%	11%	14%	8%	10%	15%	9%	13%	9%
	Once/ Twice a Week	9%	11%	8%	9%	12%	8%	11%	11%	8%	9%	10%	7%	11%
	Rarely/ Never	27%	32%	24%	27%	23%	27%	34%	26%	27%	31%	29%	25%	28%
	Not Sure	1%	1%	1%	1%	1%	3%	1%	2%	1%	0%	2%	0%	1%

Question 20: Thinking about all the digital technologies available today, are you worried about protecting your privacy?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Privacy Concern	Yes	73%	73%	73%	72%	73%	64%	91%	70%	71%	80%	73%	75%	70%
	No	27%	27%	27%	28%	27%	36%	9%	30%	29%	20%	27%	25%	30%

Question 21: Is this the most important presidential election of your lifetime?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
Most Important Election	Yes	82%	80%	85%	82%	86%	85%	82%	82%	88%	75%	84%	74%	91%
	No	18%	20%	15%	18%	14%	15%	18%	18%	12%	25%	16%	26%	9%

Question 22: Does the current vacancy on the U.S. Supreme Court make you more concerned about the current healthcare system?														
		Total	Gender		Race				Party			Ideology		
			Men	Wom	White	Black	Hispani	Other	GOP	Dem	Oth	Con	Mod	Lib
SCOTUS Concern	Yes	49%	43%	54%	44%	79%	51%	57%	26%	81%	42%	25%	59%	82%
	No	51%	57%	46%	56%	21%	49%	43%	74%	19%	58%	75%	41%	18%

METHODOLOGY:

The survey of 1,000 U.S. Adults 65 and Older was conducted by Scott Rasmussen using a mixed mode approach from October 1-6, 2020. Field work for the survey was conducted by RMG Research, Inc. Survey respondents were contacted online, via text, and by using automated phone polling techniques. Certain quotas were applied to the overall sample and lightly weighted by geography, gender, race, and political party. Other variables were reviewed to ensure that the final sample is representative of that population. Margin of Sampling Error: +/- 3.1 percentage points.